**The 2021 Digital Government Summit**

**Government in the Service of Citizens**

How ‘Co-Creation’ and Design Thinking are Making European Public Services Truly Human Centric

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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | At this high-level digital government summit, experts from five flagship European projects will share the key lessons learned from [CULT-COOP-11-2016-2017 - Understanding the Transformation of European Public Administrations](https://lisboncouncil.us2.list-manage.com/track/click?u=e11b949d8350120e252700029&id=699c725792&e=93e0b0b307), the multi-annual Horizon 2020 research programme carried out by researchers from more than 50 leading European research organisations partnering on the projects [Co-VAL](https://lisboncouncil.us2.list-manage.com/track/click?u=e11b949d8350120e252700029&id=104dab5494&e=93e0b0b307), [COGOV](https://lisboncouncil.us2.list-manage.com/track/click?u=e11b949d8350120e252700029&id=3f44b8e60c&e=93e0b0b307), [Citadel](https://lisboncouncil.us2.list-manage.com/track/click?u=e11b949d8350120e252700029&id=9f5d86ea29&e=93e0b0b307), [TROPICO](https://lisboncouncil.us2.list-manage.com/track/click?u=e11b949d8350120e252700029&id=74be51d96e&e=93e0b0b307) and [Enlarge](https://lisboncouncil.us2.list-manage.com/track/click?u=e11b949d8350120e252700029&id=a46ccb0ed8&e=93e0b0b307).   The discussion and debate will feed directly into the Portuguese Presidency’s Digital Assembly conference and the European Commission’s emerging Digital Government Action Plan. Leading researchers will launch **The 2021 Co-Creation Compass**, a high-level policy brief, in the margins. The policy brief is intended to spread best practice and collate the growing body of evidence about what works – and what serves citizens best.    **Johannes Hahn**, European commissioner for budget and administration, will keynote the summit with new insight on the plans and priorities of the European Commission in public administration. **Sandy Speicher**, CEO of IDEO, the global design and innovation firm, will provide a *tour d’horizon* of how design thinking is being used to address social challenges worldwide.  Keynotes: | | | | |

* **Johannes Hahn,** commissioner for budget and administration, European Commission
* **Sandy Speicher**, CEO, IDEO
* **David Osimo**, director of research, the Lisbon Council; lead author, *The 2021 Co-Creation Compass*(Co-VAL project)

Research and Key Findings:

* **Lise Hellebø Rykkja**, professor, department of administration and organisation theory, University of Bergen (TROPICO project coordinator)
* **Erica Melloni,** senior researcher, Istituto per la Ricerca Sociale (ENLARGE project coordinator)
* **Leire Orue-Echevarria Arrieta**, senior researcher, Tecnalia (CITADEL project coordinator)
* **Keith Shaw**, professor, department of social science, Northumbria University (COGOV project coordinator)

**Participation in the high-level meeting is by registration only.**Please register by sending a request to [rsvp@lisboncouncil.net](mailto:) with “Digital Government Summit” in the subject heading.